Enhanced enterprise service management

Simplify with DXC and ServiceNow

Revolutionise enterprise service management

The DXC Practice for ServiceNow enables our customers accelerate their digital transformation with the ServiceNow platform, supported by our exclusive IP and methodologies. We can begin with ServiceNow point solutions to rapidly digitise processes and user experience, proving immediate business results, or tackle broader transformation and advanced service management using the entire ServiceNow platform.

Our unique solutions built on ServiceNow technologies, combined with our focused industry knowledge, deliver digital IT models for enabling workforces, managing partners and keeping the enterprise secure.

With over 3,300 successful ServiceNow deployments, and 340+ managed ServiceNow instances globally, DXC is entrusted to help organisations improve efficiency and lower costs by elevating service management to the cloud

"It was clear from DXC's response to the RFP that it had the experience necessary to successfully deliver the self-service portal we needed. Discussions with DXC's professional referees confirmed that the company was the right choice for UTAS. Even talking to the DXC team before we started the work gave us a sense that we would work well together. The team was friendly and professional, with the skills and know-how we needed."

Nathan Tenaglia
Manager of Enterprise Services & Networks
University of Tasmania

DXC offerings

DXC offers a robust portfolio of ServiceNow services and solutions that include:

Advisory Services
Our advisory team helps you develop and realise your service management strategy. DXC has over 400 certified ServiceNow experts who assist customers in developing a service management strategy, roadmap and key performance indicators (KPIs) to guide the effort, and then develop and drive a program to operationalise.

License Optimization and Procurement
With over 3,300 successful customer implementations DXC has the experience and expertise to advise on how to get the most value out of your ServiceNow investment. Our approach begins by advising customers on how to start their digital transformation, determine and provide the right license mix and begin a phased implementation approach. Once you are live on ServiceNow, we assist with the day-to-day management of your instances, including upgrades!

Transformation and Implementation Services
We are focused on transforming enterprise service capabilities using the ServiceNow platform and have successfully delivered more than 4,000 programs over the past 10 years. DXC can lead your organisation through a variety of ServiceNow efforts such as IT Service Management transformations, IT Asset and Operations Management optimisations, and ServiceNow Platform Implementations.

Optimization and Run Services
We help enterprises on the ServiceNow platform maximise the value of their investments. Engagements range from KPI focused programs to drive adoption of the platform to testing efforts to prepare for a new release to break-fix and feature enhancement efforts.

QuickStarts
Our ServiceNow QuickStarts offerings help you take the first steps towards ServiceNow-led transformation. These offerings are designed to let you start small — before you fully invest — to minimise risk and maximum business benefits.

"Hudson chose to work with DXC because we saw them as a trusted partner, having brought ServiceNow to Australia originally. As a known partner with extensive knowledge, it made sense to partner with them."

Brett Reedman
IT Director, Asia Pacific
Hudson

DXC TECHNOLOGY | Enterprise service management

A compelling reason for action

The DXC Practice for ServiceNow helps organisations accelerate their digital transformation with the ServiceNow platform, supported by our exclusive IP and methodologies. Our unique solutions built on ServiceNow technologies, combined with our focused industry knowledge, drive better employee experiences across their enterprise and ensure they have the foundation to maximise value and build a successful future.

We have been a leader in the ServiceNow ecosystem for more than 15 years and have over 20 years of Enterprise Service Management Experience. DXC enables customers to transform their mainstream business functions into modern digital workflows and build a digitally enabled enterprise.

DELIVERING EXCELLENCE FOR OUR CUSTOMERS AND COLLEAGUES

About DXC Technology
DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit dxc.technology.